Social Service Worker (ssw) Interview Questions

1. Tell me about an experience in which you analyzed information and evaluated results to choose the best
solution to a problem.
2. What have you found to be the best way to encourage clients to express their feelings and discuss what is
happening in their lives, helping them to develop insight into themselves or their relationships?
3. Tell me about the last time you counseled clients or patients, individually or in group sessions, to assist in
overcoming dependencies, adjusting to life, or making changes.
overcoming dependencies, adjusting to me, or making changes.
4. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the
situation and outcome?
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5. Share an experience you had in dealing with a difficult person and how you handled the situation.
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6. Tell me how you organize, plan, and prioritize your work.
7. Give me an example of when you thought outside of the box. How did it help your employer?
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8. Share an example of a time you had to gather information from multiple sources. How did you determine
which information was relevant?
which information was relevant:
9. Describe a time when you successfully persuaded another person to change his/her way of thinking or
behavior.
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10. Provide an example when you were able to prevent a problem because you foresaw the reaction of another
person.