

Loss Prevention Officer Interview Questions

1. Share an effective method you have used to ensure adherence to guidelines regarding exception reports and cash discrepancies.

2. Share an experience in which you solved a problem during a crisis situation.

3. Tell me about the last time you performed cash audits and deposit investigations.

4. Describe a method you have found effective at preventing errors in paperwork procedures and systems.

5. What is the state of databases you maintain, e.g. bad check logs or offender reports? What is one thing you are trying to improve upon?

6. Share an effective method you have used to investigate and interview individuals suspected of theft.

7. Provide a time when you advised a retail establishment on developing loss-investigation procedures.

8. Describe an effective method you have used to verify correct use and maintenance of physical security systems. Provide an example.

9. Describe a time when you successfully trained managers or employees on loss control and prevention. What methods led to your success?

10. Tell me about your last experience supervising surveillance, detection, and criminal processing related to theft cases.