1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. Share an experience in which your monitoring of prisoners helped you to prevent escape or violence.

3. Describe a time when you successfully provided personal assistance to a coworker or patron.

4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

5. How do you stay fit in order to perform physical activities that are required in the workplace?

6. Share an experience when you applied new technology or information in your job. How did it help your company?

7. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

8. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

9. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

10. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?