## **Contact Worker Interview Questions**

1. Tell me how you organize, plan, and prioritize your work.
2. Share an effective method you have used to sell various insurance policies.
3. What is the key to success when communicating with the public.
4. Share an experience you had in dealing with a difficult person and how you handled the situation.
5. Share an experience when you applied new technology or information in your job. How did it help your company?
6. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
7. Share an effective approach to working with a large amount of information/data. How has your approach
affected your company?
8. Share an example of a time you had to gather information from multiple sources. How did you determine
which information was relevant?
9. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the
situation and outcome?
10. Please share an experience in which you presented to a group. What was the situation and how did it go?