

Fountain Worker Interview Questions

1. What is the key to success when communicating with the public.

2. Share an effective method you have used to greet guests.

3. What factors do you consider when assigning patrons to tables?

4. Provide an experience in which your communication skills helped you to ensure patron satisfaction.

5. Describe your experience operating cash registers.

6. Share an experience in which you prepared to-go orders.

7. Share an experience in which your continual contact with kitchen staff, management, serving staff, and customers helped you to ensure the proper handling of dining details or customers' concerns.

8. Share an experience you had in dealing with a difficult person and how you handled the situation.

9. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

10. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)