

Residential Counselor Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. What is the state of your records? What is something you would like to improve upon?

3. Describe a time when you successfully provided personal assistance to a coworker or patron.

4. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

5. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

6. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

7. Provide an experience in which you effectively administered prescribed oral medications.

8. Share an experience in which you helped a patient move around, clean, and/or with personal care.

9. Share an experience in which you effectively planned, purchased, prepared, and/or served meals to a patient. How did you ensure that meals met the prescribed diet?

10. Name a time when your patience was tested. How did you keep your emotions in check?