

Service Manager Interview Questions

1. Describe a time when you successfully serviced, repaired, or tested a machine or device that operates mainly by mechanical principles.

2. Share an experience in which you've successfully learned how to handle a new piece of equipment?

3. Describe an effective method to disassemble appliances so that problems can be diagnosed and repairs can be made.

4. What kind of experience do you have servicing and repairing domestic electrical and/or gas appliances such as clothes washers, refrigerators, stoves, and dryers?

5. What is the key to success when communicating with the public.

6. Tell me about a recent experience you've had working with your hands.

7. Tell me how you organize, plan, and prioritize your work.

8. Share an experience when you applied new technology or information in your job. How did it help your company?

9. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

10. Tell me about your last experience doing repair work. How did you determine what tools you needed?