1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. Share an effective method you have used to keep work stations and tools clean.

3. Name a time when your advice to management led to an improvement in your company or otherwise helped your employer.

4. What is the key to success when communicating with the public.

5. Describe a time when you successfully provided personal assistance to a coworker or patron.

6. Tell me about a recent experience you've had working with your hands.

7. Share an experience when you applied new technology or information in your job. How did it help your company?

8. Give me an example of when you thought outside of the box. How did it help your employer?

9. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

10. Name a time when your patience was tested. How did you keep your emotions in check?