

## Pari Mutuel Ticket Seller Interview Questions

1. What is the key to success when communicating with the public.
2. Describe methods you have found effective to compute and verify amounts won and lost, then pay out winnings or refer patrons to workers such as gaming cashiers so that winnings can be collected.
3. What kind of experience do you have conducting gambling tables or games, such as dice, roulette, cards, or keno, and ensure that game rules are followed?
4. Share an experience you had in dealing with a difficult person and how you handled the situation.
5. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
6. What have you found to be the safe and best way to collect bets in the form of cash or chips, verifying and recording amounts?
7. Share with me what system you have in place to ensure that all players have placed their bets before play begins.
8. Describe an experience where you had to compare the house hand with players' hands to determine the winner.
9. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?
10. Provide an example when your ethics were tested.