Mortician Interview Questions

1. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.
2. What is the key to success when communicating with the public.
3. What kind of experience do you have planning, scheduling, or coordinating funerals, burials, or cremations,
arranging details such as floral delivery or the time and place of services?
4. Walk me through how you would offer counsel and comfort to bereaved families or friends.
5. Describe an experience when you provided information on funeral service options, products, or
merchandise and maintain a casket display area.
6. Share an experience you had in dealing with a difficult person and how you handled the situation.
7. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the
candidate has open lines of communication.)
8. Tell me how you organize, plan, and prioritize your work.
9. Tell me about an experience in which you analyzed information and evaluated results to choose the best
solution to a problem.
10. Share an example of a time you had to gather information from multiple sources. How did you determine
which information was relevant?