Funeral Director Interview Questions

1. What is the key to success when communicating with the public.
2. Describe an experience when you performed a variety of tasks during funerals to assist funeral directors and
to ensure that services run smoothly and as planned.
3. What is the most challenging part of attending to the needs of the bereaved, such as by offering comfort,
counseling, and after care programs?
4. Do you know how and where to obtain burial permits and register deaths?
5. Describe a time when you successfully provided personal assistance to a coworker or patron.
6. Share an experience you had in dealing with a difficult person and how you handled the situation.
7. Tell me about a recent experience you've had working with your hands.
8. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the
candidate has open lines of communication.)
9. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
10. Provide an example when your ethics were tested.