

Waitress Interview Questions

1. What is the key to success when communicating with the public.
2. Share an experience you had in dealing with a difficult person and how you handled the situation.
3. Tell me about a recent experience you've had working with your hands.
4. Share your experience accepting payments and making change.
5. Provide your experience taking customer orders and computing bills.
6. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
7. Share an experience in which you effectively cleaned and organized an eating, service, or kitchen area.
8. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?
9. Provide an experience in which you resolved a difficult customer complaint.
10. Share an experience in which you prepared daily food items.