

Food Service Counter Clerk Interview Questions

1. What is the key to success when communicating with the public.
2. Share an experience you had in dealing with a difficult person and how you handled the situation.
3. Describe your experience serving food and beverages to customers.
4. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
5. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)
6. Provide an experience in which you effectively took customers' orders.
7. Provide an experience in which you prepared bills for food, accepted payments, and made change.
8. Share an effective method you have used to keep equipment and facilities sanitary.
9. Describe your experience cooking and preparing food.
10. Tell me about your experience balancing receipts and payments.