

Document Management Technician Interview Questions

1. How do you keep abreast of developments in document management? Share an experience.

2. Share an effective method you have used to monitor regulatory activity, maintain compliance with records, and document management laws.

3. Describe an effective plan you wrote and/or executed for testing document management laws.

4. Share an experience in which you proposed a recommendation which effectively improved content management system capabilities.

5. Describe an effective support document or training material which you prepared for end users of a document management system.

6. Describe an effective automated data entry procedure which you implemented.

7. Share an experience in which exercising security surveillance over document processing, reproduction, distribution, storage, or archiving helped you in your work.

8. Provide an effective method you have used to document technical functions and/or specifications for new or proposed content management systems.

9. Share an experience in which consulting with end users regarding problems in accessing electronic content helped you identify or resolve a problem.

10. What factors do you consider when assessing document management requirements or needs of departments or end users? Share an experience.