

Credit And Collections Analyst Interview Questions

1. Tell me how you organize, plan, and prioritize your work.

2. Share an effective method you have used to determine the degree of risk involved in extending credit or lending money.

3. Share an experience you had in dealing with a difficult person and how you handled the situation.

4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

5. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

6. Would you consider analyzing data or information a strength? How so?

7. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

8. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

9. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

10. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?