

Correctional Case Manager Interview Questions

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| 1. Share an experience you had in dealing with a difficult person and how you handled the situation. |
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| 2. Share an effective method you have used to interview probationers and/or parolees and evaluated their progress. |
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| 3. What is the key to success when communicating with the public. |
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| 4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.) |
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| 5. Tell me how you organize, plan, and prioritize your work. |
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| 6. Share an experience when you applied new technology or information in your job. How did it help your company? |
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| 7. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem. |
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| 8. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility? |
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| 9. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond? |
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| 10. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant? |
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