1. Describe a time when you successfully provided personal assistance to a coworker or patron.

2. Share an experience you had in dealing with a difficult person and how you handled the situation.

3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

4. How do you stay fit in order to perform physical activities that are required in the workplace?

5. Share an effective method you have used to maintain a safe play environment. Provide an experience.

6. Provide an experience in which your monitoring of children's play activities helped you to be more effective in your work.

7. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

8. Provide an experience in which you were sensitive to somone's needs or feelings. How did your helpfulness affect your work environment?

9. Share an experience in which you successfully operated an in-house day-care center within a business.

10. Provide an experience in which you cared for children in an institutional setting.