

## Account Representative Interview Questions

1. What is the key to success when communicating with the public.

2. Share an experience in which you successfully balanced currency, coins, and checks in cash drawers and/or calculated daily transactions.

3. Provide an experience in which you counted currency, coins, and checks and prepared them for deposit or shipment.

4. What is the state of your records of customer loans? What is something you are trying to improve in your records?

5. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

6. Share your experience preparing and verifying cashier's checks.

7. Provide an effective method you have used to ensure cash balances in bank vaults are correct.

8. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

9. Describe your experience identifying transaction mistakes to balance debits and credits.

10. Provide an experience in which you successfully processed transactions.