1. What is the key to success when communicating with the public.

2. Share an experience you had in dealing with a difficult person and how you handled the situation.

3. Describe your experience cutting hair according to clients' instructions and/or current hairstyles.

4. Give me an example of when you thought outside of the box. How did it help your employer?

5. Provide an effective method you have used to keep your work station clean.

6. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

7. What is the state of your card files on clientele? Name something you would like to improve.

8. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

9. Name a time when your patience was tested. How did you keep your emotions in check?

10. Share your experience performing clerical and administrative duties.