1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. Share an experience in which you successfully resolved a media system problem. How did you diagnose the problem?

3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

4. Share an experience in which you've successfully learned how to handle a new piece of equipment?

5. Share an experience when you applied new technology or information in your job. How did it help your company?

6. Give me an example of when you thought outside of the box. How did it help your employer?

7. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

8. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

9. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

10. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?