

Purser Interview Questions

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| 1. Share an experience you had in dealing with a difficult person and how you handled the situation. |
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| 2. Provide an effective method you have used to announce and demonstrate safety and emergency procedures. |
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| 3. What is the key to success when communicating with the public. |
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| 4. Describe a time when you successfully provided personal assistance to a coworker or patron. |
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| 5. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.) |
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| 6. Tell me about a recent experience you've had working with your hands. |
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| 7. How do you stay fit in order to perform physical activities that are required in the workplace? |
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| 8. Share an experience when you applied new technology or information in your job. How did it help your company? |
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| 9. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem. |
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| 10. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility? |
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