

Configuration Manager Interview Questions

1. Tell me how you organize, plan, and prioritize your work.
2. Share an effective method you have used to keep up with rapid advancements in computer technology.
3. Name a time when your advice to management led to an improvement in your company or otherwise helped your employer.
4. Share an experience you had in dealing with a difficult person and how you handled the situation.
5. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
6. Share an experience when you applied new technology or information in your job. How did it help your company?
7. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
8. Would you consider analyzing data or information a strength? How so?
9. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?
10. Please share an experience in which you presented to a group. What was the situation and how did it go?
11. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a solution. How did the solution benefit your employer?
12. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
13. Share an experience in which your understanding of a current or upcoming problem helped your company to respond to the problem.

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14. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

15. Give me an example of when you thought outside of the box. How did it help your employer?

16. Share an experience in which your ability to consider the costs or benefits of a potential action helped you choose the most appropriate action.

17. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

18. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

19. Provide an example of when you were persistent in the face of obstacles.

20. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

21. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

22. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)

23. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

24. Share an experience in which you effectively provided technical support to a team member.

25. Provide an example when your ethics were tested.

26. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

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27. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

28. Provide an experience in which you modified equipment to improve system operation in conformance with specifications.

29. Share an effective method you have used to ensure that hardware and support peripherals meet specifications and requirements.

30. Name a time when your creativity or alternative thinking solved a problem in your workplace.

31. Tell me about a time when your ability to analyze needs and product requirements helped you create an effective design or make an informed decision to benefit your company.

32. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

33. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

34. Provide a time when you dealt calmly and effectively with a high-stress situation.

35. Name a time when your patience was tested. How did you keep your emotions in check?

36. Share an experience in which you built an effective product prototype using a working model or a theoretical model.

37. What factors do you consider when determining and planning layouts?

38. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

39. Share an experience in which your willingness to lead or offer an opinion helped your company.

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40. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

41. Share an experience in which conferring with staff or consulting specifications helped you to effectively evaluate interface between hardware and software and operational and performance requirements of an overall system.

42. Provide a time when you successfully directed personnel. What methods made you successful?

43. What factors do you consider in order to recommend appropriate hardware for users?

44. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges and results?

45. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?

46. What factors do you consider when selecting hardware and material?

47. Share an experience in which your retrieval or manipulation of data helped you analyze system capabilities or requirements.

48. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

49. Describe the methods you use to write functional specifications that support hardware introduction.

50. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them.

51. Share a time when you successfully used scientific rules or methods to solve a problem at work.

52. Please share an experience in which you successfully taught a difficult principle or concept. How were you

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able to be successful?

53. Describe an effective computer hardware or support peripheral you designed and developed. How about one you designed which was not as effective?

54. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.

55. Tell me about a time when you successfully trained system designers or users. What methods made you a successful trainer?

56. Share an effective method you have used to determine power supply requirements and configuration.

57. Provide an experience in which you effectively modified equipment to meet a special need.

58. Share an effective method you have used to evaluate factors to determine hardware configuration.

59. Tell me about the last time you oversaw the work of someone else. How did you effectively motivate, develop, and direct the worker(s)?

60. Share an experience in which you conducted a test of a product, service, or process and successfully improved the quality or performance.

61. Tell me about a time when you successfully determined the cause of an operating error at your company and solved the problem.

62. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.

63. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?

64. Describe a time when you successfully persuaded another person to change his/her way of thinking or behavior.

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65. Share an experience in which you used new training skills, ideas, or a method to adapt to a new situation or improve an ongoing one. (Look for the candidate's ability to learn.)

66. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

67. Describe a time when you successfully serviced, repaired, calibrated, or tested a device that operates mainly by electronic principles.

68. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.

69. Describe effective equipment you have used to control dust, temperature, and humidity. How do you keep up-to-date with new equipment that may improve these conditions?

70. What are some long-range objectives that you developed in your last job? What did you do to achieve them?

71. What is the most challenging part of budgeting for you?

72. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.