

Police Matron Interview Questions

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| 1. Share an experience you had in dealing with a difficult person and how you handled the situation. |
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| 2. Share an experience in which your monitoring of prisoners helped you to prevent escape or violence. |
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| 3. Describe a time when you successfully provided personal assistance to a coworker or patron. |
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| 4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.) |
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| 5. How do you stay fit in order to perform physical activities that are required in the workplace? |
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| 6. Share an experience when you applied new technology or information in your job. How did it help your company? |
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| 7. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem. |
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| 8. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility? |
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| 9. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond? |
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| 10. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant? |
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| 11. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person. |
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| 12. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them. |
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| 13. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem. |

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14. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.

15. Provide a time when you dealt calmly and effectively with a high-stress situation.

16. Name a time when your patience was tested. How did you keep your emotions in check?

17. Describe a time when located and/or recaptured an escapee.

18. Provide an effective method you have used to ensure security of correctional facilities. How do you ensure that locks, window bars, grills, doors, gates, etc. are in good condition?

19. Please share an experience in which you presented to a group. What was the situation and how did it go?

20. Provide an example when your ethics were tested.

21. What is the state of your logs of prisoner activities? What is one thing you would like to improve?

22. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

23. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

24. Provide an experience in which you used a weapon, handcuffs, and/or physical force to maintain discipline and order.

25. Describe your experience searching prisoners, vehicles, and cells.

26. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

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27. Share your experience screening visitors.

28. What is the key to success when communicating with the public.

29. Tell me how you organize, plan, and prioritize your work.

30. Describe your experience maintaining prisoner records.

31. Provide an experience in which you settled a difficult dispute between inmates.

32. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

33. Provide an experience in which you supervised other correctional service officers or another staff. What methods made you successful?

34. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

35. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

36. Provide an example of when you were persistent in the face of obstacles.

37. Share an experience in which you effectively took a prisoner into custody and escorted him to a location outside of the facility.

38. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.

39. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?

40. Share an experience in which your willingness to lead or offer an opinion helped your company.

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41. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

42. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

43. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

44. Provide an experience in which you successfully counseled an inmate with a difficult concern or problem.

45. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

46. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

47. Describe a time when you successfully persuaded another person to change his/her way of thinking or behavior.

48. Provide an experience in which you effectively investigated a crime in an institution.

49. Share an effective method you have used to assign duties to inmates and instruct them as needed. Share an experience.

50. Share an experience in which you effectively arranged schedules.

51. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

52. Describe an experience in which your ability to work well with others and reconcile differences helped your company or employer. (Make sure the candidate knows how to negotiate.)

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53. Name a time when your creativity or alternative thinking solved a problem in your workplace.

54. Tell me about an effective inmate recreational activity which you sponsored.

55. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges and results?

56. Provide an example of when you set expectations and monitored the performance of subordinates. What guidance and direction did you find most effective?

57. In your experience, what is the key to developing a good team? (Look for how they build mutual trust, respect, and cooperation.)

58. Share an experience in which your ability to consider the costs or benefits of a potential action helped you choose the most appropriate action.

59. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.

60. Please share an experience in which you successfully taught a difficult principle or concept. How were you able to be successful?

61. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)

62. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?

63. Tell me about a recent experience you've had working with your hands.

64. Give me an example of when you thought outside of the box. How did it help your employer?

65. Would you consider analyzing data or information a strength? How so?

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66. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a solution. How did the solution benefit your employer?

67. Share an experience in which your understanding of a current or upcoming problem helped your company to respond to the problem.

68. Tell me about the last time you oversaw the work of someone else. How did you effectively motivate, develop, and direct the worker(s)?

69. Name a time when your advice to management led to an improvement in your company or otherwise helped your employer.

70. Share an experience in which you used new training skills, ideas, or a method to adapt to a new situation or improve an ongoing one. (Look for the candidate's ability to learn.)

71. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equipment.