1. Share an experience when you applied new technology or information in your job. How did it help your company?
2. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.
3. Share an experience you had in dealing with a difficult person and how you handled the situation.
4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
5. Tell me how you organize, plan, and prioritize your work.
6. What are some long-range objectives that you developed in your last job? What did you do to achieve them?
7. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
8. Would you consider analyzing data or information a strength? How so?
9. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?
10. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?
11. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
12. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
13. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was

the impact?
14. Please share an experience in which you presented to a group. What was the situation and how did it go?
15. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the
situation and outcome?
16. Give me an example of when you thought outside of the box. How did it help your employer?
17. Share an experience in which your ability to consider the costs or benefits of a potential action helped you
choose the most appropriate action.
18. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)
19. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a
solution. How did the solution benefit your employer?
20. What have you found to be the best way to monitor the performance of your work and/or the work of
others? Share a time when you had to take corrective action.
21. Name a time when your advice to management led to an improvement in your company or otherwise
helped your employer.
22. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the
candidate is dependable.)
23. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change?
(Make sure the candidate is flexible.)
24. Tell me about a time when your ability to analyze needs and product requirements helped you create an
effective design or make an informed decision to benefit your company.
25. Provide a time when you dealt calmly and effectively with a high-stress situation.

26. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)
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27. Provide an example when your ethics were tested.
28. Provide an experience in which you were sensitive to somone's needs or feelings. How did your helpfulness affect your work environment?
29. Share an experience in which your willingness to lead or offer an opinion helped your company.
30. Provide an example of when you were persistent in the face of obstacles.
31. Provide an example of when you set expectations and monitored the performance of subordinates. What guidance and direction did you find most effective?
32. In your experience, what is the key to developing a good team? (Look for how they build mutual trust, respect, and cooperation.)
33. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.
34. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)
35. What is the most challenging part of budgeting for you?
36. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
37. Share an experience in which your understanding of a current or upcoming problem helped your company to respond to the problem.
38. Share an example of when you established and accomplished a goal that was personally challenging. What

helped you succeed?
39. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.
40. Name a time when your patience was tested. How did you keep your emotions in check?
41. Name a time when your creativity or alternative thinking solved a problem in your workplace.
42. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)
43. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?
44. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them.
45. Share an effective method you have used to develop solutions to problems or alternatives to procedures. Provide an experience.
46. How do you effectively gather and organize all information relevant to a problem?
47. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges and results?
48. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?
49. Describe a records management program you developed and/or implemented which filed, protected, and/or retrieved records. What is one thing that would make the program better?
50. How do you ensure successful functioning of newly implemented systems or procedures? Describe an experience as well as the methods you used.

51. Share an effective method you have used to improve systems, procedures, or organization in your
company. How did you identify the need for changes?
52. Share an experience in which conferring with management or users helped you improve something in your
company.
53. What is the key to success when communicating with the public.
54. Provide a time when you successfully trained workers in the use of equipment or a new form, report, or
procedure. What made you a successful trainer?
55. Share an experience in which your study of work problems and procedures led you to a solution which was
very beneficial to your company. Describe the methods you used.
56. Describe a form or report you approved a change to. How about a change proposal you rejected?
57. Please share an experience in which you successfully taught a difficult principle or concept. How were you
able to be successful?
58. Tell me about the last time you oversaw the work of someone else. How did you effectively motivate,
develop, and direct the worker(s)?
59. Describe a time when you successfully persuaded another person to change his/her way of thinking or
behavior.
60. Share an experience in which you used new training skills, ideas, or a method to adapt to a new situation
or improve an ongoing one. (Look for the candidate's ability to learn.)
61. Describe an experience in which your ability to work well with others and reconcile differences helped
your company or employer. (Make sure the candidate knows how to negotiate.)
62. Provide an experience in which your ability to actively find ways to help people improved your company
or your own work ethic.

63. Provide a time when you successfully organized the layout of a difficult space. What methods did you
use?
64. Describe a time when you successfully provided personal assistance to a coworker or patron.
65. Tell me about your last experience recruiting, interviewing, or hiring an employee. What techniques did
you find most effective in finding the right person for the job?