

Waitress Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.
2. What is the key to success when communicating with the public.
3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
4. Tell me about a recent experience you've had working with your hands.
5. How do you stay fit in order to perform physical activities that are required in the workplace?
6. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?
7. Share an experience in which you successfully prevented a problem related to a customer's excessive drinking.
8. Provide an experience in which you balanced cash receipts.
9. Share an effective method you have used to keep glasses, utensils, and bar equipment clean.
10. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
11. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
12. Name a time when your patience was tested. How did you keep your emotions in check?
13. Share an experience in which you planned, organized, and/or controlled the operations of cocktail lounge or bar.
14. Describe your experience mixing ingredients and preparing cocktails and other drinks.

Waitress Interview Questions

15. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

16. Provide an example when your ethics were tested.

17. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

18. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

19. Tell me how you organize, plan, and prioritize your work.

20. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

21. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

22. Provide a time when you dealt calmly and effectively with a high-stress situation.

23. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

24. Provide an experience in which you supervised a staff. What methods made you successful?

25. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

26. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

27. Provide an experience in which you were sensitive to someone's needs or feelings. How did your

Waitress Interview Questions

helpfulness affect your work environment?
28. What factors do you consider when planning bar menus? Share an experience.
29. Describe an experience in which you prepared appetizers.
30. Provide an experience in which you successfully helped a loud or obnoxious customer to leave.
31. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.
32. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)
33. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.
34. Name a time when your creativity or alternative thinking solved a problem in your workplace.
35. Share an effective method you have used to arrange bottles and/or glasses for attractive displays.
36. In your experience, what is the key to developing a good team? (Look for how they build mutual trust, respect, and cooperation.)
37. Please share an experience in which you presented to a group. What was the situation and how did it go?
38. Share an experience in which your willingness to lead or offer an opinion helped your company.
39. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them.
40. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.

Waitress Interview Questions

41. Provide an example of when you were persistent in the face of obstacles.
42. Provide an example of when you set expectations and monitored the performance of subordinates. What guidance and direction did you find most effective?
43. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?
44. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?
45. Share an experience when you applied new technology or information in your job. How did it help your company?
46. Tell me about a drink recipe which you created.
47. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?
48. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.
49. Describe a time when you successfully provided personal assistance to a coworker or patron.
50. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.
51. Give me an example of when you thought outside of the box. How did it help your employer?
52. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?
53. Share an experience in which you've successfully learned how to handle a new piece of equipment?

Waitress Interview Questions

54. Describe an experience in which your ability to work well with others and reconcile differences helped your company or employer. (Make sure the candidate knows how to negotiate.)

55. Describe a time when you successfully persuaded another person to change his/her way of thinking or behavior.

56. Please share an experience in which you successfully taught a difficult principle or concept. How were you able to be successful?

57. Share an experience in which your understanding of a current or upcoming problem helped your company to respond to the problem.

58. Share an experience in which your ability to consider the costs or benefits of a potential action helped you choose the most appropriate action.

59. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a solution. How did the solution benefit your employer?

60. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)

61. Share an experience in which you used new training skills, ideas, or a method to adapt to a new situation or improve an ongoing one. (Look for the candidate's ability to learn.)