1. What is the key to success when communicating with the public.
2. Share an experience you had in dealing with a difficult person and how you handled the situation.
3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the
candidate has open lines of communication.)
4. Tell me about a recent experience you've had working with your hands.
5. How do you stay fit in order to perform physical activities that are required in the workplace?
6. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
solution to a problem.
7. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and
standards that were applicable to your area of responsibility?
standards that were appreciate to your area of responsionity.
8. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
9. Share an example of a time you had to gather information from multiple sources. How did you determine
which information was relevant?
10. Share an experience in which you monitored the payment of hand-delivered jackpots and the functioning
of slot machine coin dispensers. How did you ensure promptness and effectiveness?
11. Share an effective approach to working with a large amount of information/data. How has your approach
affected your company?
12. How do you balance cooperation with others and independent thinking? Share an example. (Try to
determine if the candidate has a cooperative attitude or is otherwise good-natured.)
13. Provide an example when your ethics were tested.

14. Provide an experience in which you were sensitive to somone's needs or feelings. How did your
helpfulness affect your work environment?
15. Provide an experience in which you resolved a difficult patron complaint.
16. Name a time when your patience was tested. How did you keep your emotions in check?
17. Share an effective method you have used to ensure that rules are followed and/or that machines are
functioning.
18. Provide a time when you dealt calmly and effectively with a high-stress situation.
19. Share an experience in which personal connections to coworkers or others helped you to be successful in
your work. (Make sure candidate works well with others.)
20. Provide an experience in which you successfully repaired or adjusted a slot machine.
21. Share an experience in which your attention to detail and thoroughness had an impact on your last
company.
22. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the
candidate is dependable.)
23. Share an experience when you applied new technology or information in your job. How did it help your
company?
24. Share an experience in which you supervised the work of slot department workers. What methods made
you successful?
25. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you
identify a problem or the cause of a problem.
26. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change?
(Make sure the candidate is flexible.)

27. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.
28. Provide an experience in which you successfully removed a guest who was causing problems.
29. Tell me how you organize, plan, and prioritize your work.
30. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?
31. Describe a time when you successfully provided personal assistance to a coworker or patron.
32. Please share an experience in which you presented to a group. What was the situation and how did it go?
33. Describe a time when you successfully serviced, repaired, calibrated, or tested a device that operates mainly by electronic principles.
34. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.
35. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?
36. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)
37. Share an experience in which your willingness to lead or offer an opinion helped your company.
38. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?
39. Give me an example of when you thought outside of the box. How did it help your employer?

40. Name a time when your creativity or alternative thinking solved a problem in your workplace.
41. Provide an example of when you were persistent in the face of obstacles.
42. In your experience, what is the key to developing a good team? (Look for how they build mutual trust,
respect, and cooperation.)
43. Please share with me an example of how you helped coach or mentor someone. What improvements did
you see in the person's knowledge or skills?
44. Provide an example of when you set expectations and monitored the performance of subordinates. What
guidance and direction did you find most effective?
45. Provide an example when you were able to prevent a problem because you foresaw the reaction of another
person.
46. Provide an example of a time when you successfully organized a diverse group of people to accomplish a
task.
47. Would you consider analyzing data or information a strength? How so?
48. Provide an experience in which your ability to actively find ways to help people improved your company
or your own work ethic.
49. Describe an experience in which you identified the educational needs of your students and successfully
developed a way to teach/train them.
50. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges
and results?
51. Share an experience in which you've successfully learned how to handle a new piece of equipment?
52. Share an experience in which your ability to consider the costs or benefits of a potential action helped you

choose the most appropriate action.
53. Share an experience in which you successfully coordinated with others. How about a coordination effort
that was not as successful?
54. What are some long-range objectives that you developed in your last job? What did you do to achieve
them?
55. Describe a time when you successfully serviced, repaired, or tested a machine or device that operates
mainly by mechanical principles.
56. Describe an experience in which your ability to work well with others and reconcile differences helped
your company or employer. (Make sure the candidate knows how to negotiate.)
57. Tell me about the last time you oversaw the work of someone else. How did you effectively motivate,
develop, and direct the worker(s)?