

Ski Patroller Interview Questions

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| 1. What is the key to success when communicating with the public. |
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| 2. Describe a time when you successfully provided personal assistance to a coworker or patron. |
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| 3. How do you stay fit in order to perform physical activities that are required in the workplace? |
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| 4. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond? |
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| 5. Share an experience in which you effectively examined an injured person and administered proper aid. |
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| 6. Provide an experience in which you successfully rescued a distressed person. |
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| 7. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.) |
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| 8. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment? |
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| 9. Share an experience in which you instructed participants in recreational activity. |
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| 10. Describe an effective method you have used to monitor recreational areas. |
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| 11. Share an experience in which your observation of an area helped you to identify a hazard, disturbance, or safety infraction. |
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| 12. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem. |
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| 13. Provide an example when your ethics were tested. |
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| 14. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.) |

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| 15. Name a time when your patience was tested. How did you keep your emotions in check? |
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| 16. Share your experience maintaining the quality of pool water, ensuring appropriate chemical levels. |
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| 17. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action. |
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| 18. Share an experience in which your attention to detail and thoroughness had an impact on your last company. |
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| 19. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.) |
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| 20. Provide an experience in which you identified damage or wear to recreational equipment. How did you resolve the problem? |
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| 21. Provide an effective method you have used to warn participants of unsafe weather, areas, or conduct. Share an experience. |
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| 22. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.) |
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| 23. Provide a time when you dealt calmly and effectively with a high-stress situation. |
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| 24. Provide an example of when you were persistent in the face of obstacles. |
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| 25. Share an effective method you have used to ensure that recreational facilities are clean. |
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| 26. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.) |
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| 27. Share an experience in which your willingness to lead or offer an opinion helped your company. |

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28. Describe your experience selecting, training, and/or supervising staff. What methods made you successful?

29. Please share an experience in which you presented to a group. What was the situation and how did it go?

30. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.

31. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

32. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

33. Share an experience you had in dealing with a difficult person and how you handled the situation.

34. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

35. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

36. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

37. Share an experience in which your ability to consider the costs or benefits of a potential action helped you choose the most appropriate action.

38. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?

39. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.

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40. Provide an experience in which you successfully assisted a patron in the safe use of equipment.

41. Tell me about a recent experience you've had working with your hands.

42. Describe your experience operating underwater recovery units.

43. Share an experience when you applied new technology or information in your job. How did it help your company?

44. Share an experience in which you used new training skills, ideas, or a method to adapt to a new situation or improve an ongoing one. (Look for the candidate's ability to learn.)

45. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them.

46. Name a time when your creativity or alternative thinking solved a problem in your workplace.

47. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

48. Share an experience in which your understanding of a current or upcoming problem helped your company to respond to the problem.

49. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.

50. Share an experience in which you participated in a recreational demonstration to entertain resort guests.

51. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?

52. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a solution. How did the solution benefit your employer?

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53. Please share an experience in which you successfully taught a difficult principle or concept. How were you able to be successful?

54. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

55. Describe a time when you successfully persuaded another person to change his/her way of thinking or behavior.

56. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)