| 1. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.) |  |  |  |  |
|---|--|--|--|--|
|   |  |  |  |  |
| 2. Provide an experience in which you performed various duties to effectively maintain vehicles. (This can be                       |  |  |  |  |
| anything from checking air pressure of tires and levels of fluids to cleaning windshields and waxing vehicles.)                     |  |  |  |  |
|   |  |  |  |  |
| 3. Share your experience collecting payments and making change for customers.   |  |  |  |  |
|   |  |  |  |  |
| 4. How do you stay fit in order to perform physical activities that are required in the workplace?                                  |  |  |  |  |
|   |  |  |  |  |
| 5. Share an experience in which you've successfully learned how to handle a new piece of equipment?                                 |  |  |  |  |
|   |  |  |  |  |
| 6. What is the key to success when communicating with the public.   |  |  |  |  |
|   |  |  |  |  |
| 7. Share an experience you had in dealing with a difficult person and how you handled the situation.                                |  |  |  |  |
|   |  |  |  |  |
| 8. Provide an example when your ethics were tested.   |  |  |  |  |
|   |  |  |  |  |
| 9. Tell me about minor repairs which you have effectively performed.  |  |  |  |  |
|   |  |  |  |  |
| 10. Tell me about a recent experience you've had working with your hands.   |  |  |  |  |
|   |  |  |  |  |
| 11. Name a time when your patience was tested. How did you keep your emotions in check?   |  |  |  |  |
|   |  |  |  |  |
| 12. Provide an experience in which you ordered stock and priced and shelved goods.  |  |  |  |  |
|   |  |  |  |  |
| 13. Share an experience in which you effectively rotated, tested, repaired, and replaced tires.                                     |  |  |  |  |
|   |  |  |  |  |
| 14. What is the state of your customer records? What is something you would like to improve?  |  |  |  |  |
|   |  |  |  |  |
| 15. Share an effective method you have used to clean parking areas, offices, restroooms, and equipment.                             |  |  |  |  |
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| 16. Share an experience in which your attention to detail and thoroughness had an impact on your last company.     |  |  |  |
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| 17. Provide an experience in which you effectively greased and lubricated vehicles and/or specified units.         |  |  |  |
|  |  |  |  |
| 18. How do you balance cooperation with others and independent thinking? Share an example. (Try to                 |  |  |  |
| determine if the candidate has a cooperative attitude or is otherwise good-natured.)                               |  |  |  |
|  |  |  |  |
| 19. Describe your experience installing accessories, such as batteries, bulbs, and windshield wiper blades.        |  |  |  |
|  |  |  |  |
| 20. Provide a time when you dealt calmly and effectively with a high-stress situation.                             |  |  |  |
|  |  |  |  |
| 21. Provide an experience in which you were sensitive to somone's needs or feelings. How did your                  |  |  |  |
| helpfulness affect your work environment?  |  |  |  |
|  |  |  |  |
| 22. Tell me about a time when you developed your own way of doing things or were self-motivated to finish          |  |  |  |
| an important task.   |  |  |  |
|  |  |  |  |
| 23. Share a time when you willingly took on additional responsibilities or challenges. How did you                 |  |  |  |
| successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and     |  |  |  |
| can demonstrate some initiative.)  |  |  |  |
|  |  |  |  |
| 24. Share an experience in which your willingness to lead or offer an opinion helped your company.                 |  |  |  |
|  |  |  |  |
| 25. Share an experience in which you effectively tested and charged batteries.                                     |  |  |  |
|  |  |  |  |
| 26. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change?              |  |  |  |
| (Make sure the candidate is flexible.)   |  |  |  |
|  |  |  |  |
| 27. Provide an example of when you were persistent in the face of obstacles.                                       |  |  |  |
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| 28. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond? |  |  |  |
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| 29. Share an experience in which you provided a customer with detailed information about local roads or highways.  |
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| 30. Share an experience when you applied new technology or information in your job. How did it help your company?  |
|  |
| 31. Name a time when your creativity or alternative thinking solved a problem in your workplace.   |
|  |
| 32. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?                                       |
|  |
| 33. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.                                   |
|  |
| 34. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.) |
|  |
| 35. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.                                    |
|  |
| 36. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?                            |
|  |
| 37. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?                                   |
|  |
| 38. Tell me how you organize, plan, and prioritize your work.  |
|  |
| 39. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.           |
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| 40. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?  |
|  |

| 41. Provide an experience in which you filled fuel tanks of vehicles.  |
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| 42. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the   |
| candidate has open lines of communication.)  |
|  |
| 43. Please share an experience in which you presented to a group. What was the situation and how did it go?      |
|  |
| 44. Describe an experience in which you successfully controlled the operation of a difficult system. What        |
| made you successful?   |
|  |
| 45. Tell me about your last experience doing repair work. How did you determine what tools you needed?           |
|  |
| 46. What have you found to be the best way to monitor the performance of your work and/or the work of            |
| others? Share a time when you had to take corrective action.   |
|  |
| 47. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges    |
| and results?   |
|  |
| 48. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and    |
| standards that were applicable to your area of responsibility?   |
|  |
| 49. Share an effective approach to working with a large amount of information/data. How has your approach        |
| affected your company?   |
|  |
| 50. Share an experience in which your ability to consider the costs or benefits of a potential action helped you |
| choose the most appropriate action.  |
|  |
| 51. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)         |
|  |
| 52. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a       |
| solution. How did the solution benefit your employer?  |
|  |
| 53. Provide an example when you were able to prevent a problem because you foresaw the reaction of another       |
| person.  |

| Rim Buster Interview Questions |  |  |  |
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