

Glass Installer Technician Interview Questions

1. Walk me through how you install replacement glass in vehicles after old glass has been removed and all necessary preparations have been made.

2. What is the most challenging part of removing all dirt, foreign matter, and loose glass from damaged areas, apply primer along windshield or window edges, and allow primer to dry?

3. Share an effective way to prime all scratches on pinchwelds with primer and allow primed scratches to dry.

4. Tell me how you select appropriate tools, safety equipment, and parts, according to job requirements.

5. Share an example where you obtained windshields or windows for specific automobile makes and models from stock and examine them for defects prior to installation.

6. Share why it is important to replace all moldings, clips, windshield wipers, or other parts that were removed prior to glass replacement or repair.

7. What kind of experience do you have cutting flat safety glass according to specified patterns or perform precision pattern making and glass cutting to custom fit replacement windows?

8. What have you found to be the best way to remove moldings, clips, windshield wipers, screws, bolts, and inside A-pillar moldings and lower headliners in preparation for installation or repair work?

9. Tell me about a recent experience you've had working with your hands.

10. Tell me how you organize, plan, and prioritize your work.

11. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

12. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

13. Tell me about the last time you replaced or adjusted motorized or manual window-raising mechanisms.

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14. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

15. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

16. Provide an example when your ethics were tested.

17. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

18. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

19. Provide a time when you dealt calmly and effectively with a high-stress situation.

20. What are some long-range objectives that you developed in your last job? What did you do to achieve them?

21. Would you consider analyzing data or information a strength? How so?

22. Name a time when your patience was tested. How did you keep your emotions in check?

23. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

24. Describe a time when you successfully provided personal assistance to a coworker or patron.

25. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

26. Give me an example of when you thought outside of the box. How did it help your employer?

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27. Name a time when your creativity or alternative thinking solved a problem in your workplace.

28. Share an experience in which your willingness to lead or offer an opinion helped your company.

29. Name a time when your advice to management led to an improvement in your company or otherwise helped your employer.

30. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equipment.

31. How do you stay fit in order to perform physical activities that are required in the workplace?

32. Provide an example of when you set expectations and monitored the performance of subordinates. What guidance and direction did you find most effective?

33. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

34. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

35. Share an experience you had in dealing with a difficult person and how you handled the situation.

36. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

37. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?

38. Share an experience when you applied new technology or information in your job. How did it help your company?

39. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges and results?

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40. Share an experience in which you oversaw the assembly, fabrication, construction, maintenance, or modification of equipment. How did you communicate to the staff what you wanted?

41. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.

42. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.

43. Describe a time when you successfully serviced, repaired, calibrated, or tested a device that operates mainly by electronic principles.

44. Share an experience in which you conducted a test of a product, service, or process and successfully improved the quality or performance.

45. Please share an experience in which you successfully taught a difficult principle or concept. How were you able to be successful?

46. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

47. Describe an experience in which you successfully controlled the operation of a difficult system. What made you successful?

48. Share an experience in which you successfully installed a difficult piece of equipment. What made the situation so difficult?

49. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.

50. Share an experience in which you used new training skills, ideas, or a method to adapt to a new situation or improve an ongoing one. (Look for the candidate's ability to learn.)

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51. Tell me about the last time you oversaw the work of someone else. How did you effectively motivate, develop, and direct the worker(s)?

52. Tell me about your last experience doing repair work. How did you determine what tools you needed?