

## Salon Manager Interview Questions

1. What is the key to success when communicating with the public.
2. Share an experience you had in dealing with a difficult person and how you handled the situation.
3. Provide an experience in which you kept your tools and work environment clean and sanitized.
4. Share your experience using soapy water, swabs, files, and orange sticks to clean customer's nails.
5. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
6. Describe an effective method you have used to shape and smooth ends of nails.
7. Name a time when your patience was tested. How did you keep your emotions in check?
8. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?
9. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)
10. Provide an experience in which you effectively advised a client on nail care or the use of a product or colors.
11. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
12. Provide an example when your ethics were tested.
13. Share an experience in which you removed dead skin from hands and/or massaged them.
14. Describe the methods you use to care for cuticles.

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15. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

16. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

17. What is the state of your inventory and client services records? Name one thing you would like to improve.

18. Share an experience when you applied new technology or information in your job. How did it help your company?

19. Share an experience in which your treatment of nails improved their strength or resilience.

20. Provide a time when you dealt calmly and effectively with a high-stress situation.

21. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

22. Provide an effective method you have used to promote and sell nail care products.

23. Describe a time when you successfully provided personal assistance to a coworker or patron.

24. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

25. Tell me how you organize, plan, and prioritize your work.

26. Name a time when your creativity or alternative thinking solved a problem in your workplace.

27. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

28. Share a time when you willingly took on additional responsibilities or challenges. How did you

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successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

29. Describe the methods you have used to polish nails.

30. Share an experience in which your willingness to lead or offer an opinion helped your company.

31. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.

32. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

33. Tell me about a recent experience you've had working with your hands.

34. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

35. Provide an example of when you were persistent in the face of obstacles.

36. Please share an experience in which you presented to a group. What was the situation and how did it go?

37. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.

38. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

39. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

40. What is the most challenging part of budgeting for you?

41. Give me an example of when you thought outside of the box. How did it help your employer?

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42. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

43. Share the methods you have used to whiten the underside of nails.

44. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

45. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?

46. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.