

## Certified Orientation And Mobility Specialist (coms) Interview Questions

1. Share an experience when you applied new technology or information in your job. How did it help your company?

2. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

3. Share an example when you taught cane skills including cane use with a guide, diagonal techniques, and two-point touches.

4. Walk me through how you would assess clients' functioning in areas such as vision, orientation and mobility skills, social and emotional issues, cognition, physical abilities, and personal goals.

5. Describe a time when you successfully provided personal assistance to a coworker or patron.

6. Share an experience you had in dealing with a difficult person and how you handled the situation.

7. Tell me how you organize, plan, and prioritize your work.

8. Give me an example of when you thought outside of the box. How did it help your employer?

9. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

10. What are some long-range objectives that you developed in your last job? What did you do to achieve them?

11. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

12. Describe an experience when you trained clients to use tactile, auditory, kinesthetic, olfactory, and proprioceptive information.

13. Name a time when you taught clients to travel independently using a variety of actual or simulated travel situations or exercises.

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14. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

15. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

16. Provide an example when your ethics were tested.

17. Name a time when your advice to management led to an improvement in your company or otherwise helped your employer.

18. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

19. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

20. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

21. What is the most challenging part of training clients with visual impairments to use mobility devices or systems such as human guides, dog guides, electronic travel aids (ETAs), and other adaptive mobility devices (AMDs)?

22. Share an experience in which your understanding of a current or upcoming problem helped your company to respond to the problem.

23. Name a time when your patience was tested. How did you keep your emotions in check?

24. What kind of experience do you have training clients to read or write Braille?

25. Describe methods you have found useful to train clients to use adaptive equipment such as large print, reading stands, lamps, writing implements, software, and electronic devices.

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26. When is the last time you developed rehabilitation or instructional plans collaboratively with clients, based on results of assessments, needs, and goals? Were you successful?
27. Walk me through how you would collaborate with specialists, such as rehabilitation counselors, speech pathologists, and occupational therapists, to provide client solutions.
28. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?
29. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)
30. Please share an experience in which you successfully taught a difficult principle or concept. How were you able to be successful?
31. Share your approach when referring clients to services, such as eye care, health care, rehabilitation, and counseling, to enhance visual and life functioning or when condition exceeds scope of practice.
32. What kind of experience do you have designing instructional programs to improve communication using devices such as slates and styluses, braille, keyboards, adaptive handwriting devices, talking book machines, digital books, and optical character readers (OCRs)?
33. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
34. What factor do you consider to identify visual impairments related to basic life skills in areas such as self-care, literacy, communication, health management, home management, and meal preparation?
35. Share an experience in which you used new training skills, ideas, or a method to adapt to a new situation or improve an ongoing one. (Look for the candidate's ability to learn.)
36. Provide an example of when you were persistent in the face of obstacles.

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37. Name a time when your creativity or alternative thinking solved a problem in your workplace.

38. How often do you participate in professional development activities such as reading literature, continuing education, attending conferences, and collaborating with colleagues?

39. In your experience, what is key when providing consultation, support, or education to groups such as parents and teachers? Share an example.

40. Provide a time when you dealt calmly and effectively with a high-stress situation.

41. Name a time when you taught independent living skills or techniques such as adaptive eating, medication management, diabetes management, and personal management.

42. Share an experience in which your willingness to lead or offer an opinion helped your company.

43. What is the key to success when communicating with the public.

44. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?

45. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges and results?

46. Describe a time when you successfully persuaded another person to change his/her way of thinking or behavior.