

Broach Trouble Shooter Interview Questions

1. Describe a time when you successfully serviced, repaired, or tested a machine or device that operates mainly by mechanical principles.

2. Share an experience in which you've successfully learned how to handle a new piece of equipment?

3. What kind of experience do you have repairing or maintaining the operating condition of industrial production or processing machinery or equipment?

4. Walk me through how you would observe and test the operation of machinery or equipment to diagnose malfunctions, using voltmeters or other testing devices.

5. Tell me about a recent experience you've had working with your hands.

6. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

7. Tell me about the last time you performed routine maintenance on equipment. How did you determine when and what type of work was needed?

8. Tell me how you organize, plan, and prioritize your work.

9. Share an experience you had in dealing with a difficult person and how you handled the situation.

10. Share an experience in which you conducted a test of a product, service, or process and successfully improved the quality or performance.

11. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

12. Describe an experience when you repaired or replaced broken or malfunctioning components of machinery or equipment.

13. Describe an experience in which you successfully controlled the operation of a difficult system. What made you successful?

Broach Trouble Shooter Interview Questions

14. What have you found to be the best way to examine parts for defects, such as breakage or excessive wear?
15. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
16. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.
17. Describe methods you have found effective to operate newly repaired machinery or equipment to verify the adequacy of repairs.
18. Provide an example when your ethics were tested.
19. Share your approach when analyzing test results, machine error messages, or information obtained from operators to diagnose equipment problems.
20. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equipment.
21. Give me an example of when you thought outside of the box. How did it help your employer?
22. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
23. What is the most challenging part of studying blueprints or manufacturers' manuals to determine correct installation or operation of machinery?
24. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?
25. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

Broach Trouble Shooter Interview Questions

26. Name a time when you cut and welded metal to repair broken metal parts, fabricated new parts, or assembled new equipment.

27. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

28. Provide an example of when you were persistent in the face of obstacles.

29. Provide a time when you dealt calmly and effectively with a high-stress situation.

30. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

31. Describe an experience when you demonstrated equipment functions and features to machine operators.

32. Name a time when your creativity or alternative thinking solved a problem in your workplace.

33. Name a time when your patience was tested. How did you keep your emotions in check?

34. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

35. Share an experience in which your willingness to lead or offer an opinion helped your company.

36. Share an experience in which you oversaw the assembly, fabrication, construction, maintenance, or modification of equipment. How did you communicate to the staff what you wanted?

37. Describe a time when you were able to select the best tool to do a job. How did you use reasoning skills to make the best choice?

38. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

Broach Trouble Shooter Interview Questions

39. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

40. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges and results?

41. Please share an experience in which you successfully taught a difficult principle or concept. How were you able to be successful?

42. Share an experience in which you used new training skills, ideas, or a method to adapt to a new situation or improve an ongoing one. (Look for the candidate's ability to learn.)

43. Would you consider analyzing data or information a strength? How so?

44. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)

45. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.