

## Tray Server Interview Questions

1. Provide an effective method you have used to monitor food distribution and ensure the meals are delivered to correct recipients.

2. Tell me about a recent experience you've had working with your hands.

3. Share an experience in which you cleaned and/or sterilized dishes, utensils, equipment, and/or facilities.

4. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

5. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

6. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

7. Share an experience in which you took food orders and relayed orders to kitchens.

8. Provide an experience in which you effectively kept service stations stocked.

9. Describe your experience preparing food items.

10. Share an effective method you have used to ensure that proper procedures are followed for food preparation and serving.

11. Name a time when your patience was tested. How did you keep your emotions in check?

12. Tell me how you organize, plan, and prioritize your work.

13. Provide an effective method you have used to keep a record of special food items served to customers.

14. Share an experience in which you helped a patron get situated in an area where he/she wanted to eat.

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15. Share an experience you had in dealing with a difficult person and how you handled the situation.
16. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
17. Provide an experience in which you totaled checks and accepted payments.
18. Provide an example when your ethics were tested.
19. Provide a time when you dealt calmly and effectively with a high-stress situation.
20. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?
21. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)
22. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)
23. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.
24. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)
25. Provide an example of when you were persistent in the face of obstacles.
26. Describe a time when you successfully provided personal assistance to a coworker or patron.
27. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

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28. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

29. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

30. Share an experience in which your willingness to lead or offer an opinion helped your company.

31. How do you stay fit in order to perform physical activities that are required in the workplace?

32. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

33. Name a time when your creativity or alternative thinking solved a problem in your workplace.

34. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.

35. Share an experience when you applied new technology or information in your job. How did it help your company?

36. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

37. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

38. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.

39. Please share an experience in which you presented to a group. What was the situation and how did it go?

40. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

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41. Share an experience in which you've successfully learned how to handle a new piece of equipment?
42. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
43. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?