

## Scalp Treatment Operator Interview Questions

1. What is the key to success when communicating with the public.
2. Share an effective method you have used to massage, shampoo, and condition patrons' hair and scalp.
3. Provide an experience in which you effectively advised a patron with a chronic or contagious scalp condition to seek medical treatment. How did you identify the condition?
4. What is the state of your records? Name one thing you would like to improve.
5. Share an experience you had in dealing with a difficult person and how you handled the situation.
6. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
7. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
8. Share an experience in which you effectively treated a scalp condition or hair loss.
9. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
10. Name a time when your patience was tested. How did you keep your emotions in check?
11. Provide an example when your ethics were tested.
12. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)
13. Provide a time when you dealt calmly and effectively with a high-stress situation.
14. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

## Scalp Treatment Operator Interview Questions

15. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

16. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

17. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

18. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

19. Describe a time when you successfully provided personal assistance to a coworker or patron.

20. Provide an example of when you were persistent in the face of obstacles.

21. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

22. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

23. Share an experience in which your willingness to lead or offer an opinion helped your company.

24. Share an experience when you applied new technology or information in your job. How did it help your company?

25. Tell me about a recent experience you've had working with your hands.

26. How do you stay fit in order to perform physical activities that are required in the workplace?

27. Name a time when your creativity or alternative thinking solved a problem in your workplace.

## Scalp Treatment Operator Interview Questions

28. Tell me how you organize, plan, and prioritize your work.

29. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them.

30. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.

31. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.

32. Give me an example of when you thought outside of the box. How did it help your employer?

33. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

34. Please share an experience in which you presented to a group. What was the situation and how did it go?

35. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

36. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

37. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?

38. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

39. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?

## Scalp Treatment Operator Interview Questions

40. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.