

Floral Arranger Interview Questions

1. What is the key to success when communicating with the public.
2. Tell me how you organize, plan, and prioritize your work.
3. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
4. What have you found to be the best way to confer with clients regarding price and type of arrangement desired and the date, time, and place of delivery?
5. What kind of experience do you have planning arrangement according to client's requirements, utilizing knowledge of design and properties of materials, or select appropriate standard design pattern?
6. What is the most challenging part of selecting flora and foliage for arrangements, working with numerous combinations to synthesize and develop new creations?
7. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?
8. Walk me through how you trim material and arrange bouquets, wreaths, terrariums, and other items using trimmers, shapers, wire, pins, floral tape, foam, and other materials.
9. Name a time when you performed office and retail service duties such as keeping financial records, serving customers, answering telephones, selling giftware items and receiving payment.
10. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
11. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
12. Name a time when your patience was tested. How did you keep your emotions in check?
13. How do you balance cooperation with others and independent thinking? Share an example. (Try to

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determine if the candidate has a cooperative attitude or is otherwise good-natured.)

14. Do you like to decorate or supervise the decoration of buildings, halls, churches, or other facilities for parties, weddings and other occasions? Describe ways that have worked for you.

15. Share an experience when you informed customers about the care, maintenance, and handling of various flowers and foliage, indoor plants, and other items. Did the customer appreciate the information?

16. Tell me about a recent experience you've had working with your hands.

17. Provide an example when your ethics were tested.

18. Name a time when your creativity or alternative thinking solved a problem in your workplace.

19. Give me an example of when you thought outside of the box. How did it help your employer?

20. Provide a time when you dealt calmly and effectively with a high-stress situation.

21. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

22. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

23. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

24. Provide an experience that demonstrates your ability to manage time effectively. What were the challenges and results?

25. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

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26. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

27. Share an experience you had in dealing with a difficult person and how you handled the situation.

28. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.

29. Do you enjoy creating and changing in-store and window displays, designs, and looks to enhance a shop's image? What is your favorite style?

30. Share an experience in which your willingness to lead or offer an opinion helped your company.

31. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

32. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

33. What is the most challenging part of delivering arrangements to customers, or oversee employees who are responsible for deliveries?

34. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?