

Telecommunications Specialist Interview Questions

1. How do you keep abreast of changes in industry practices and emerging telecommunications technology? Provide an experience in which this knowledge benefited you in your work.

2. Share an experience in which you accurately estimated the cost for a system/component implementation or operation. What methods led to your successful estimate?

3. Describe a disaster recovery plan you developed and/or implemented which effectively ensured business continuity.

4. How have you successfully determined efficiency, reliability, and/or compatibility with existing systems of hardware and software?

5. Share an effective method you have used to maintain equipment.

6. What factors do you consider when reviewing requests for system modifications?

7. Share an effective method you have used to help users diagnose network problems. Provide an experience in which you provided a successful solution.

8. What is the state of your reports? Name one thing you are trying to improve.

9. Describe an effective purchase requisition which you prepared (for software, hardware, equipment, or tools).

10. Share an experience in which the use of computer-aided design software helped you prepare or evaluate a network diagram, floor plan, or site configuration.

11. Describe an effective method you have used to maintain an inventory of equipment.

12. Share an effective method you have used to monitor and analyze system performance.

13. Provide a time when you managed user access to systems and equipment. What methods did you use?

14. Share an experience in which you successfully instructed others in the use of a voice and data

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communications system. What methods made you successful?

15. Provide an effective method you have used to determine the physical configuration of sites.

16. Share an experience in which you collaborated with others on a renovation project. What methods made you successful?

17. Share an experience in which your performance of preventive maintenance, backup, or recovery procedures benefited your company.

18. Describe a control you implemented which successfully provided security for an operating system, software, or data.

19. What is the state of your documentation? Name one thing you are trying to improve.

20. Provide an experience in which your ability to work well with others helped you to successfully install or relocate user connectivity equipment or devices.

21. Share an experience in which consulting with a user, administrator, or engineer helped you to identify a business or technical requirement for a proposed system modification or technology purchase.

22. How do you determine if a facility needs a new or modified telecommunications system? Provide an experience.

23. Share an experience in which you successfully installed new or modified hardware, software, or programming modules.