

Loss Prevention Supervisor Interview Questions

1. Share an effective method you have used to ensure adherence to guidelines regarding exception reports and cash discrepancies.

2. Share an experience in which you solved a problem during a crisis situation.

3. Tell me about the last time you performed cash audits and deposit investigations.

4. Describe a method you have found effective at preventing errors in paperwork procedures and systems.

5. What is the state of databases you maintain, e.g. bad check logs or offender reports? What is one thing you are trying to improve upon?

6. Share an effective method you have used to investigate and interview individuals suspected of theft.

7. Provide a time when you advised a retail establishment on developing loss-investigation procedures.

8. Describe an effective method you have used to verify correct use and maintenance of physical security systems. Provide an example.

9. Describe a time when you successfully trained managers or employees on loss control and prevention. What methods led to your success?

10. Tell me about your last experience supervising surveillance, detection, and criminal processing related to theft cases.

11. Share an experience in which your recommendation improved a program, schedule, or training in your company.

12. Share an experience in which you investigated shrink results outside of acceptable ranges. What methods did you use to investigate and solve the problem?

13. Tell me about your latest experience maintaining documentation. What is one thing you would like to improve upon?

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14. Share an experience in which you successfully supervised a staff. What methods helped you succeed? What is something you could have done better?

15. Tell me about the last loss prevention audit program you directed. How did it help your company?

16. Provide a time when your partnership with a law enforcement agency helped your company with a problem. Name an effective method you have used to develop and maintain partnerships.

17. Describe a time when you successfully solved an internal violation of loss prevention policies.

18. Share an experience in which your collaboration with law enforcement has helped in the investigation of a theft or fraud case.

19. Share a method you have found effective in ensuring proper deployment of loss prevention resources.

20. Share an experience in which you accurately identified a trend in theft or fraud. Name an effective method you used to identify the trend.

21. Share an effective method you have used to monitor compliance to operational, safety, and/or inventory control procedures.

22. Share an experience in which you identified a potential for loss and developed an effective strategy to eliminate it. What methods led to your identification of the potential for loss?

23. Describe a system or program you administered which successfully reduced loss or increased safety. What methods did you use?