

Coffee Sommelier Interview Questions

1. Share an experience in which you set up product displays.

2. Provide an experience in which you effectively prepared and served menu items.

3. Tell me about a sign which you created to advertise a store product or event.

4. Describe your experience weighing, grinding, and/or packing coffee beans for customers.

5. Share an experience in which you effectively took customer orders and conveyed them to other employees for preparation.

6. Describe your experience receiving and processing customer payments.

7. Share an experience in which you were able to provide a customer with product details, e.g. preparation description. How about a time when you were not able to provide a customer with details?

8. Provide an experience in which you provided an effective description of a menu item.

9. Share an effective method you have used to ensure that cooling and heating equipment functions properly.

10. Provide an effective method you have used to keep a clean work environment.

11. Share an experience in which you prepared and served hot and cold beverages.